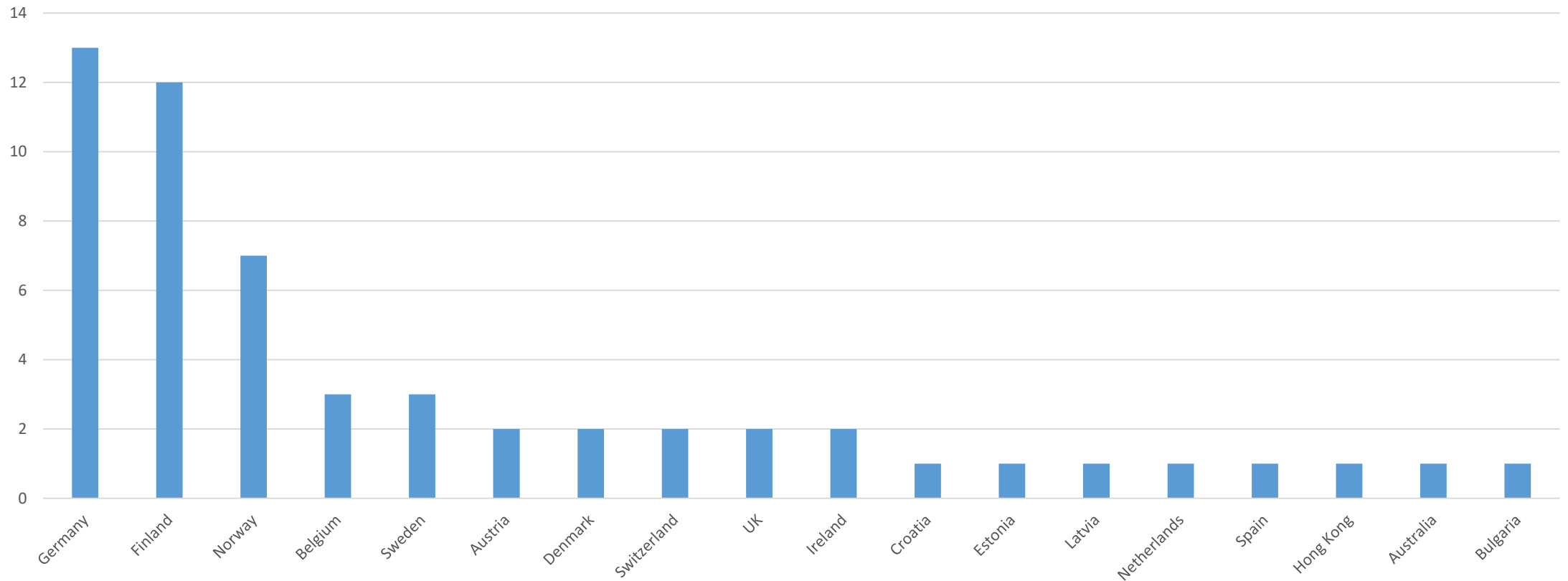# EUNIS Cloud Community Group survey results

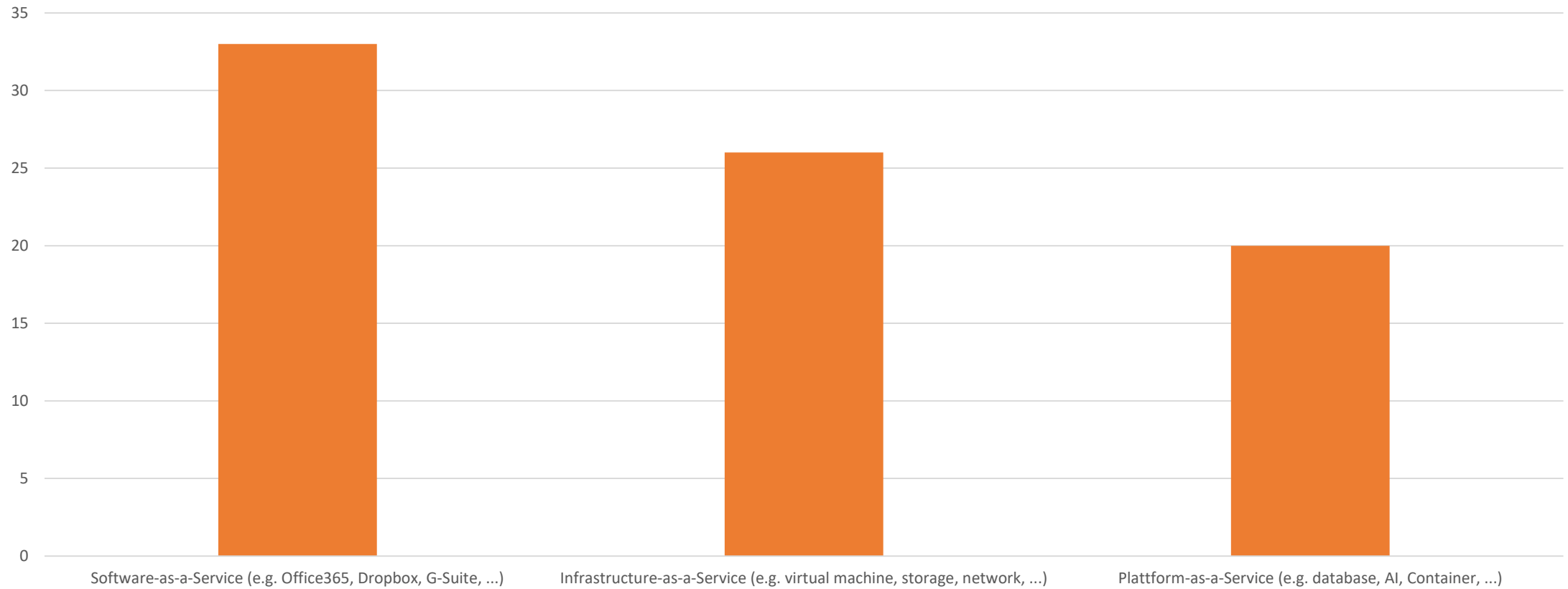N=56

Destination
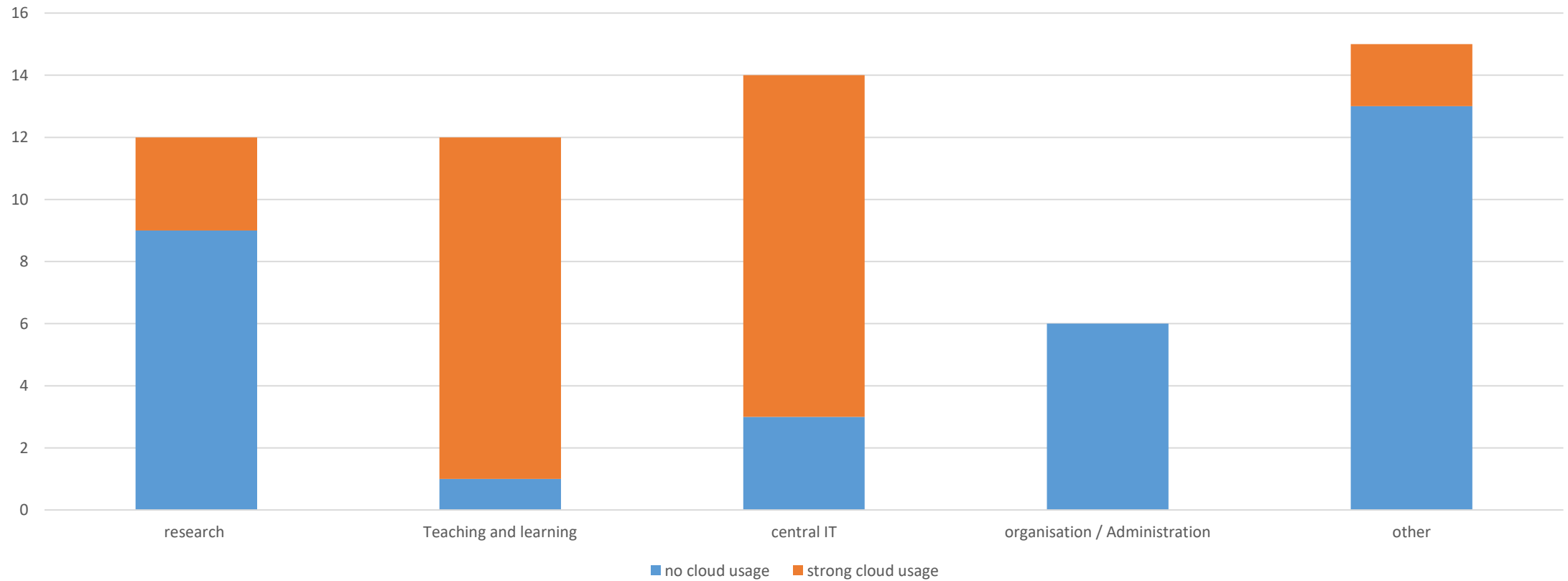

WHICH COUNTRY ARE YOU COMING FROM?

XaaS

WHICH KIND OF CLOUD SERVICES ARE OFFERED AT YOUR UNIVERSITY?
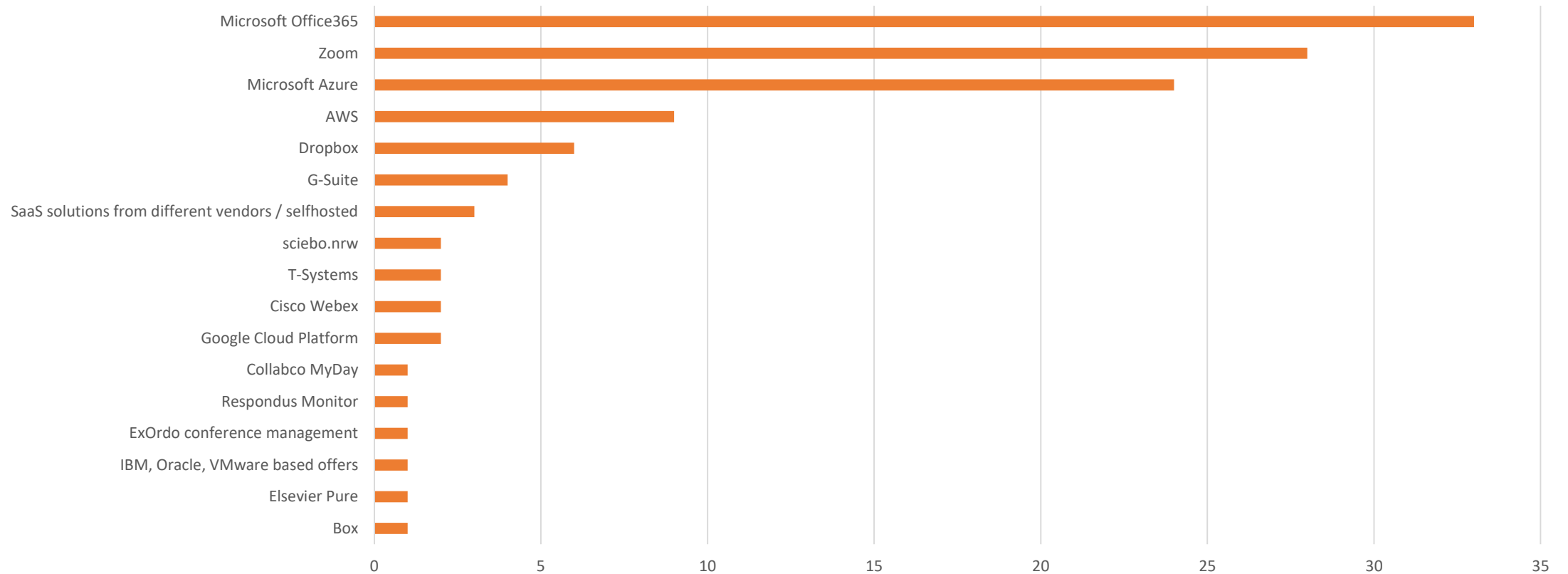
Process support

WHICH PART OF THE UNIVERSITY PROCESSES ARE SUPPORTED BY CLOUD SERVICES?
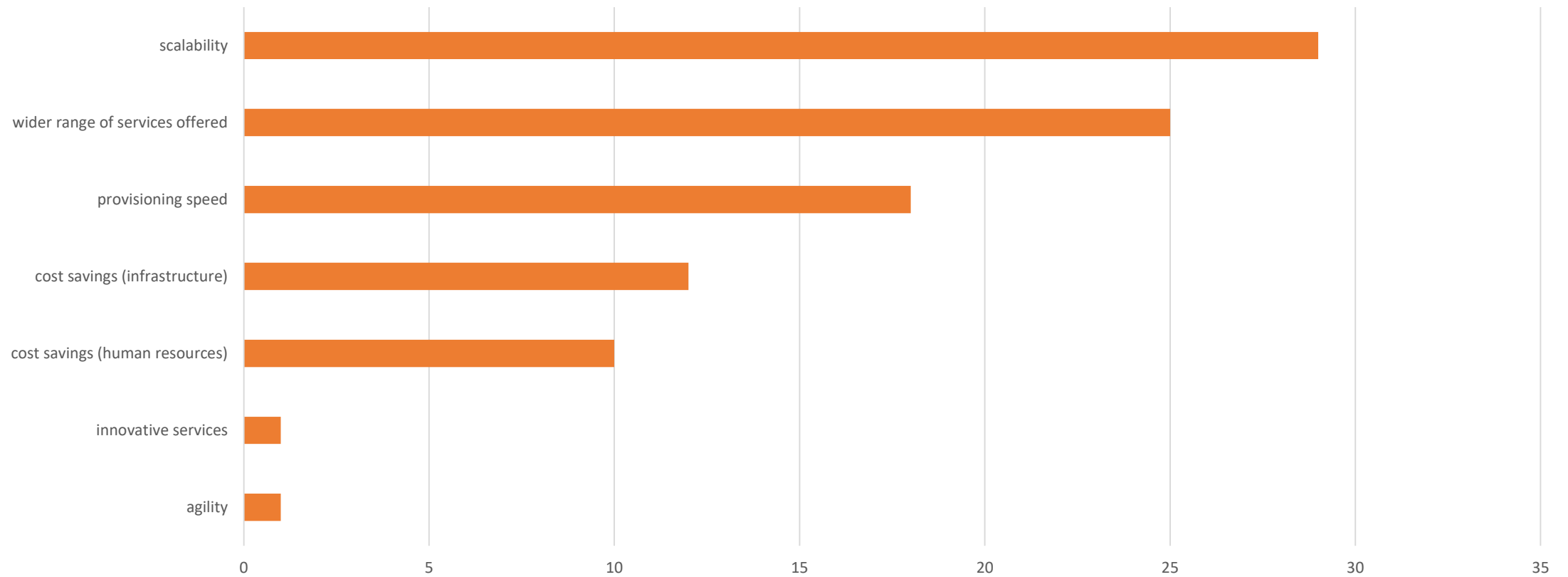

■ no cloud usage ■ strong cloud usage

Cloud vendors

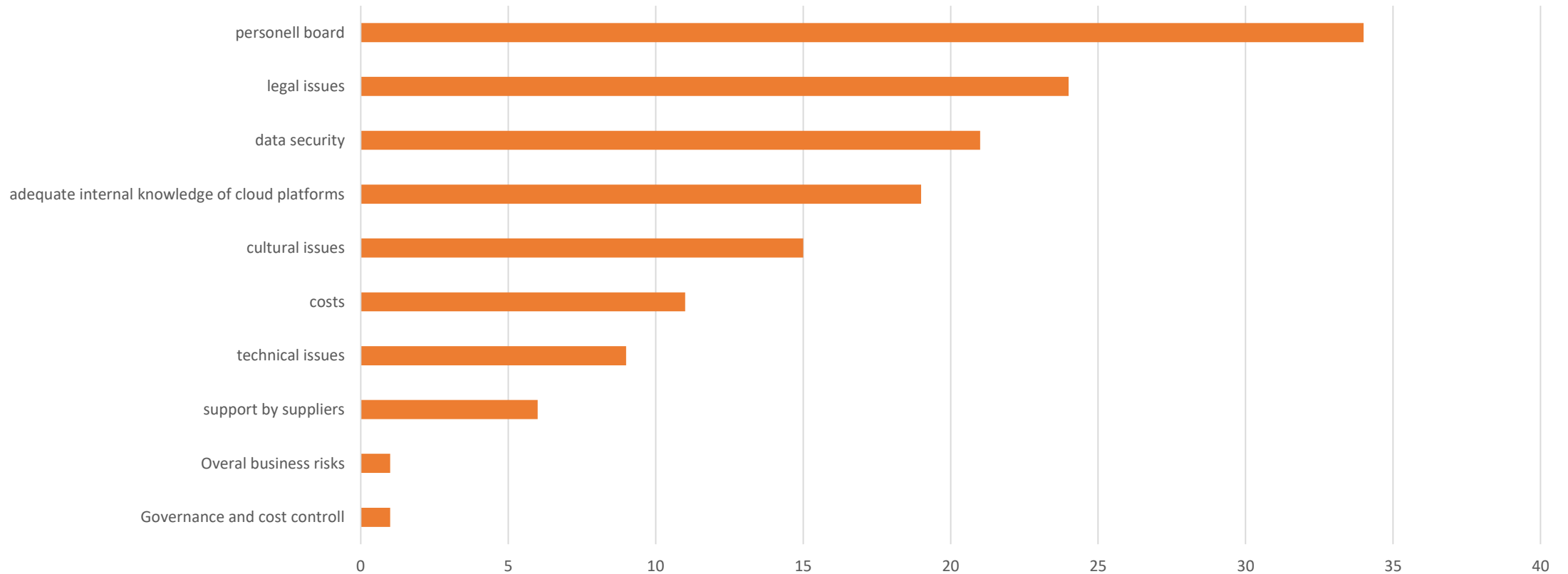WHICH CLOUD VENDORS ARE OFFERED AT YOUR UNIVERSITY?

Cloud advantages

WHICH ADVANTAGES DO YOU SEE WHEN USING THE CLOUD?

Main pain points

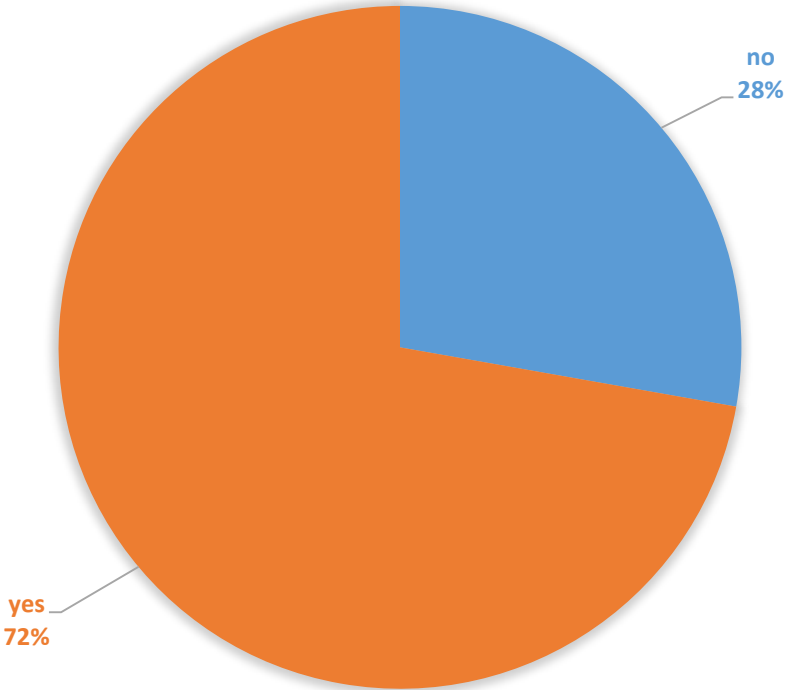WHAT WHERE THE MAIN PAIN POINTS WHEN INTRODUCING CLOUD SERVICES?

Skill sets that are needed to offer cloud services

- Consulting
- Find the right cloud service for peaples need
- Managing legal / contract / privacy issues
- Matching technical spolution to organizational needs
- Technical understanding
- Managing multi vendor environments
- Automation skills
- User support (understanding the SaaS concept)
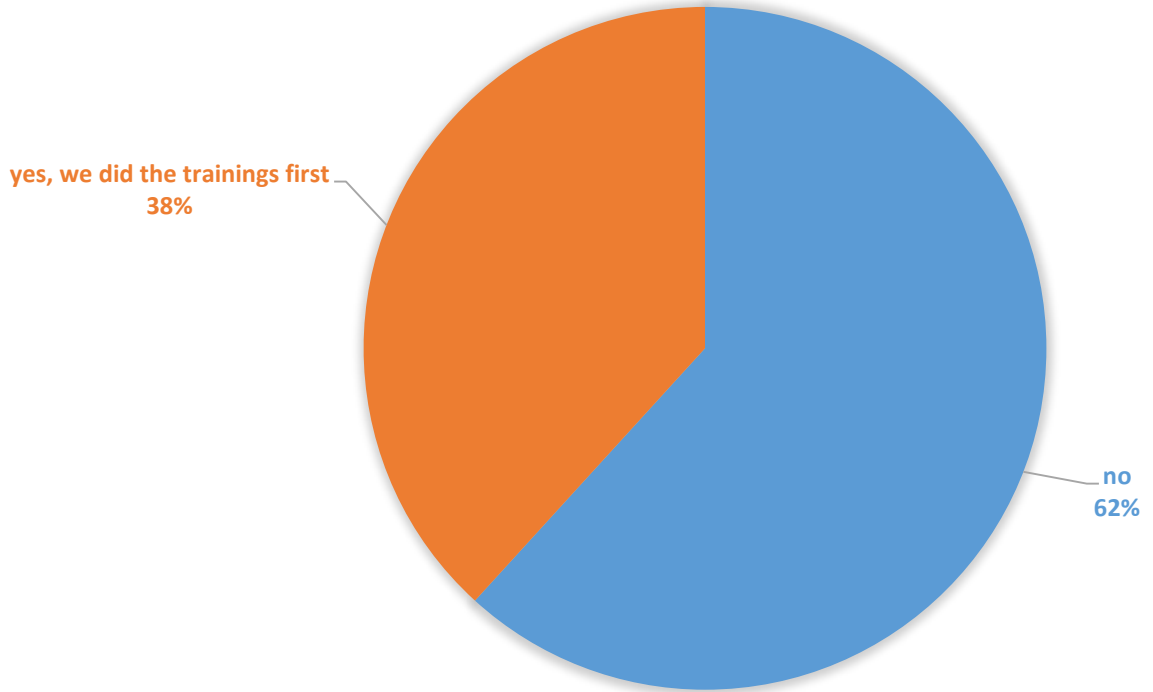
Additional training

DID YOU SUPPORT YOUR STAFF WITH ADDITIONAL PROFESSIONAL TRAININGS?

no
28%

yes
72%

Skill set

DID A LACK OF SKILLS STOP YOU FROM INTRODUCING CLOUD SERVICES?

yes, we did the trainings first
38%

no
62%

Expectations EUNIS cloud CG

- best practice
- use case and better experiences
- strategy & directions
- Security & compliance sharing
- Create sinergies to promote common infrastructures
- discuss ideas and developments
- create sinergies to promote common infrastructures
- Work together with InfoSec SIG
- Set standards for documentation, data protection, …
- Establish support structures

Topics / suggestions for workshops

- GDPR
- legal topics / issues
- service availability
- change management
- procedures for public tenders
- Policies
- data classification
- multi cloud management (systems)
- User experience
- Costs and cost management
- how to deal with EU public procurement
- Operating models
- cloud for own usage (IT-department) vs "re-selling" cloud to research groups
- Sharing experiences
- Spontaneously vote for up-to-date topics