IT benchmarking between Swedish authorities as decided by the Government Offices of Sweden

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The Government Offices of Sweden has given the Swedish National Financial Management Authority (ESV) an assignment to monitor the public authorities' use of IT and how the authorities are taking advantage of digitization opportunities.

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- 2015 was the first year reported and ESV has a mission for doing this work for three more years

- 64 authorities have been identified to participate, including 15 universities

- We report seven KPI for IT costs and nine maturity dimensions (project model, maintenance model, ROI, etc)

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Reported 2016

	UmU	Liu	Average univ
1.**Total IT spending** as a percentage of institutional expenses	5,2%	7,3%	6,3%
2.Total IT investment as a percentage of institutional expenses	0,8%	0,5%	0,8%
3.Hired staff as a percentage of total IT staff (FTE)	0,0%	15,5%	8,1%
4.Total IT cost per **user**. Staff, students, active accounts (heads)	575 €	898 €	860 €
5.Outsourced operations as a percentage of total IT spending	12,8%	17,3%	12,5%
6.Average cost per worksplace	382 €	541 €	586 €
7.Average cost per user for voice services	244 €	204 €	254 €
8. Total IT spending on running, growing and transforming			
9. Storage = euro/ GB = 1,18			

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1.Total IT spending as a percentage of institutional expenses

Lärosäten
E-deleg.mynd
Övriga

institutional expenses Tkr

Procent
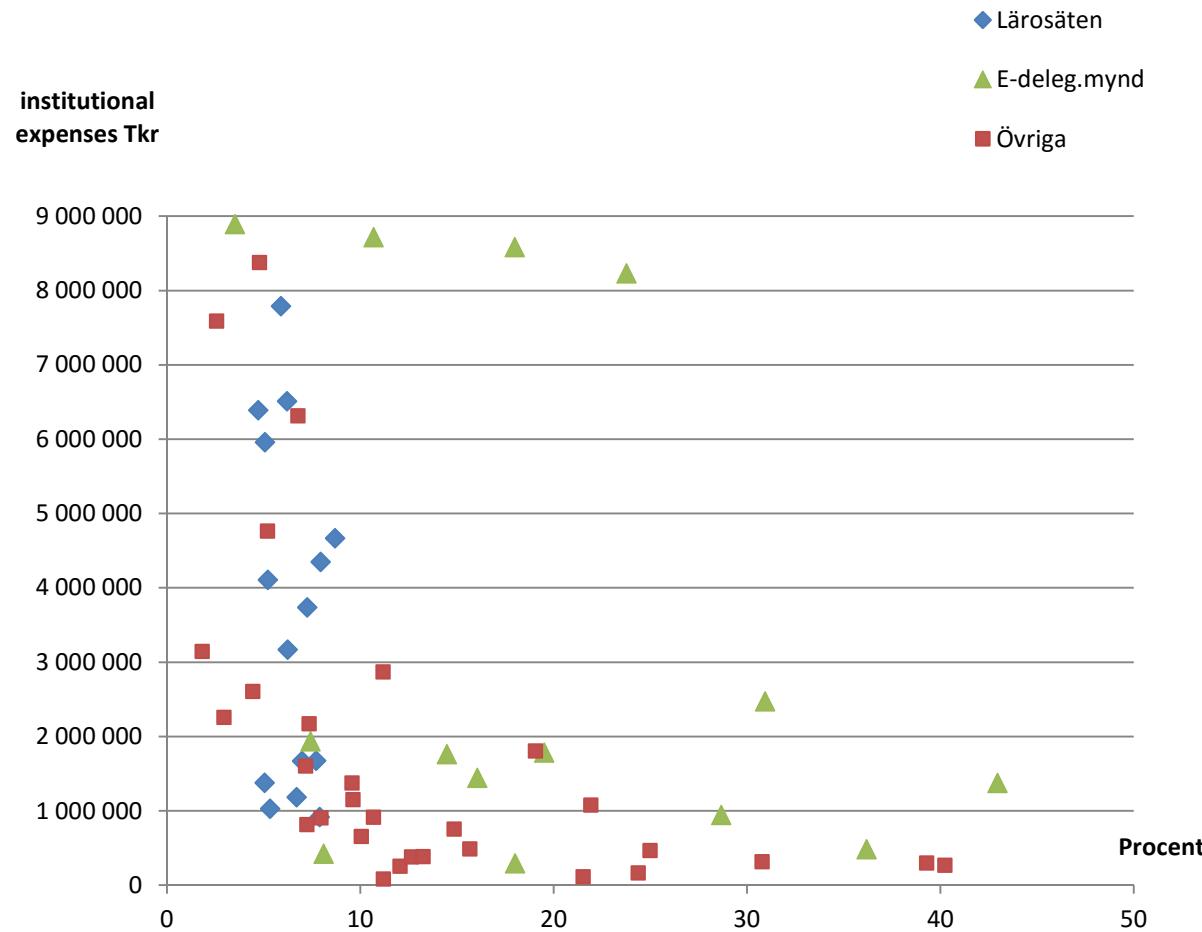
4. IT cost per user
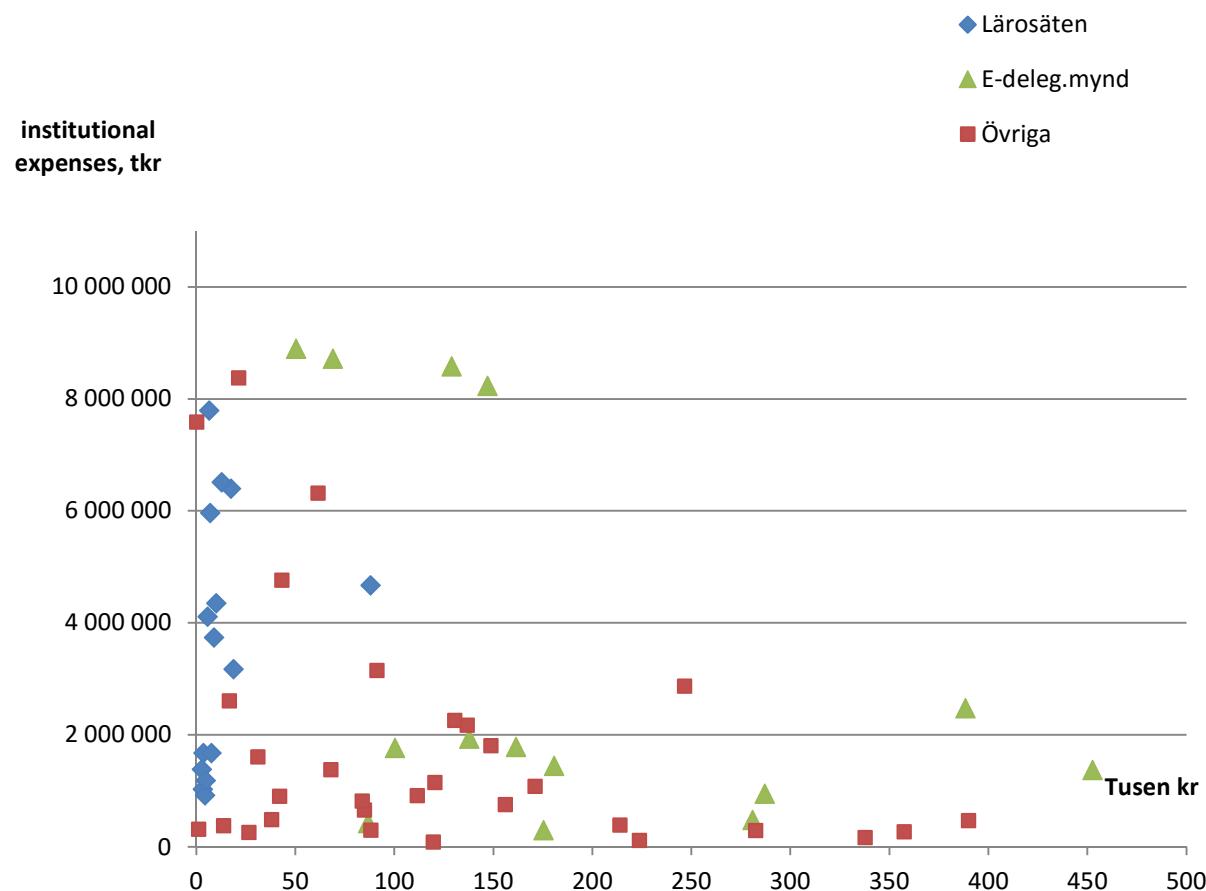
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6. Average cost per workspace
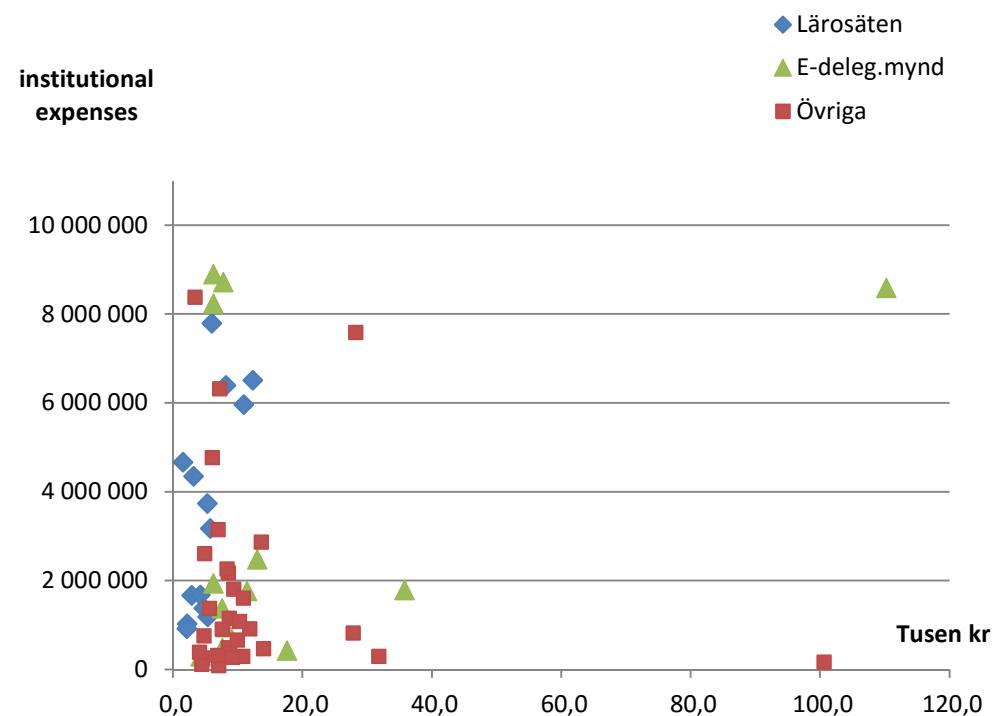
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8. Total IT spending on running, growing and transforming
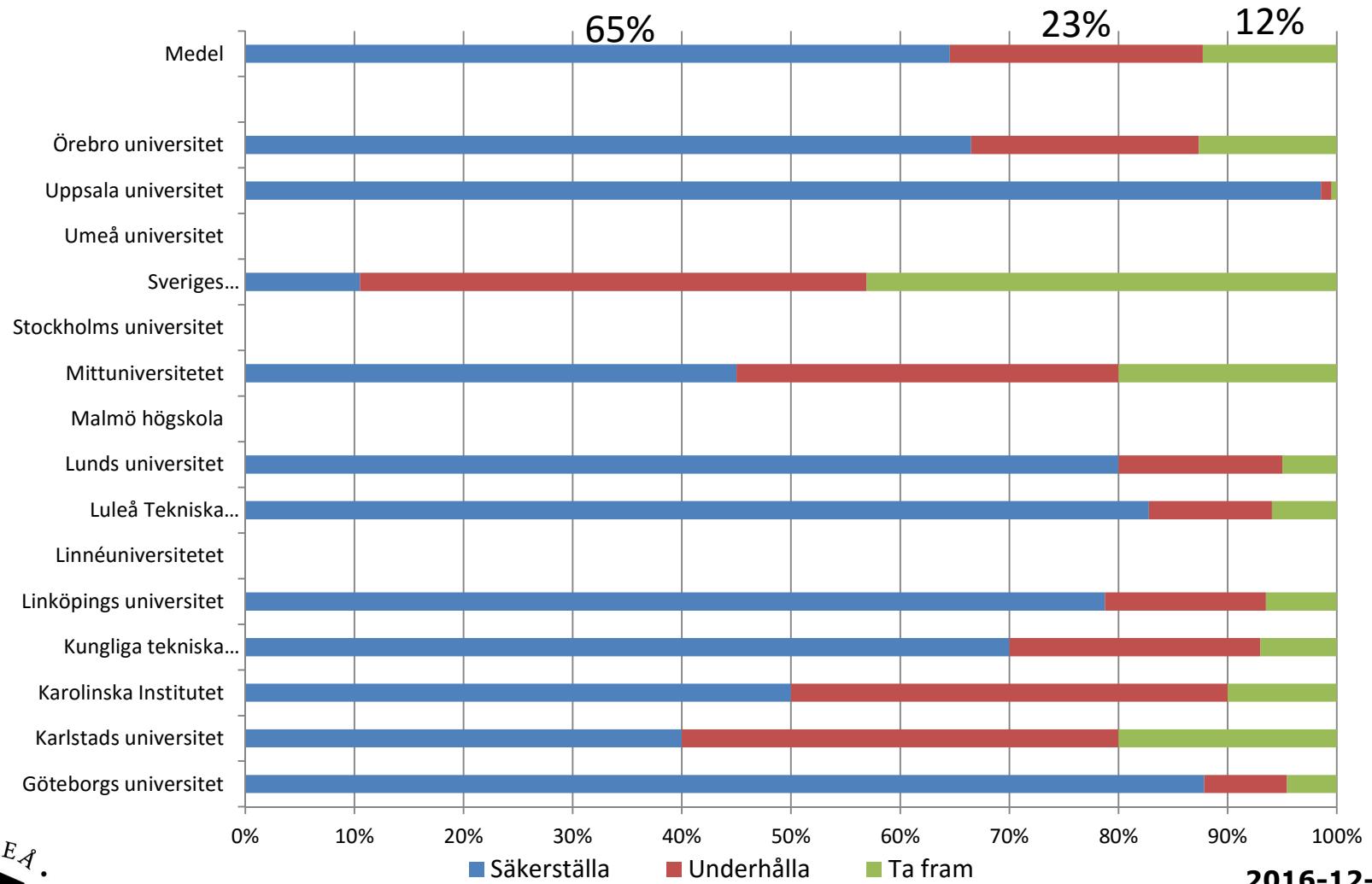
| IT spending UmU	2015	2014	2008	2003
Total IT spending as a percentage of institutional expenses	5,2%	5,3%	6,1%	5,9%
Total IT investment as a percentage of institutional expenses	0,8%	0,8%	2,1%	
Institutional expences mnkr	4 110	4 049	3 118	2 749
Total IT spending mnkr	213	213	190	162
Central IT spending mnkr	117	110	57	38
Central IT spending / Total IT spending mnkr	55%	52%	30%	24%
Total central IT spending as a precentage of institutional expences	2,8%			
Central IT outsourcing spending as a percentage of total central IT spending	23%			

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ESV - Maturity levels

0. not reflected

1. started discussions

2. started work

3. decided model

4. started implementation

5. implemented, evaluation, development

6. functioning model, implemented, fully applied

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Maturity level - preliminary results

Grupp U/H 2015

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