

The New Digital Education Landscape

Findings from the UCISA Technology Enhanced Learning pulse survey



UCISA Digital Education Group
@UCISA_DEG
EUNIS congress 2023

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Presenters



Julie Voce

Head of Digital Education
City, University of London



Melanie Barrand

Digital Systems Lead
University of Leeds



Schedule

Findings from TEL pulse survey	20 mins
Group discussions – Part 1	15 mins
Group discussions – Part 2	15 mins
Wrap up	10 mins

Member-led professional body for digital practitioners in education



- Organises regular [events and conferences](#)
- Runs regular surveys of sector use of IT
- Provides [toolkits and best practice guides](#)
- Offers a range of [special interest groups and communities of practice](#), such as Corporate Information Systems, Digital Capabilities, Support Services, Security, Project and change management, Women in Tech.

About the survey

- UCISA Technology Enhanced Learning (TEL) survey running since 2001
 - [Previous reports available](#) along with case studies and video panel sessions
- Survey of adoption and support for TEL within UK Higher Education
- Conducted by members of UCISA Digital Education Group with support from The Research Partnership
- 2022 pulse survey
 - Shorter version of survey (16 questions) focussing on four key areas: TEL tools, how TEL supports course delivery, TEL staffing and future plans
 - Sent to Heads of E-learning (or equivalent) in June/July 2022
 - Responses from 76 UK HE institutions (50% response rate)

Acknowledgements - Survey team

- Julie Voce, City, University of London
- Richard Walker, University of York
- Athina Chatzigavriil, King's College London
- Adam Craik, University of Hull
- Melanie Barrand, University of Leeds
- Nick Smith, The Research Partnership

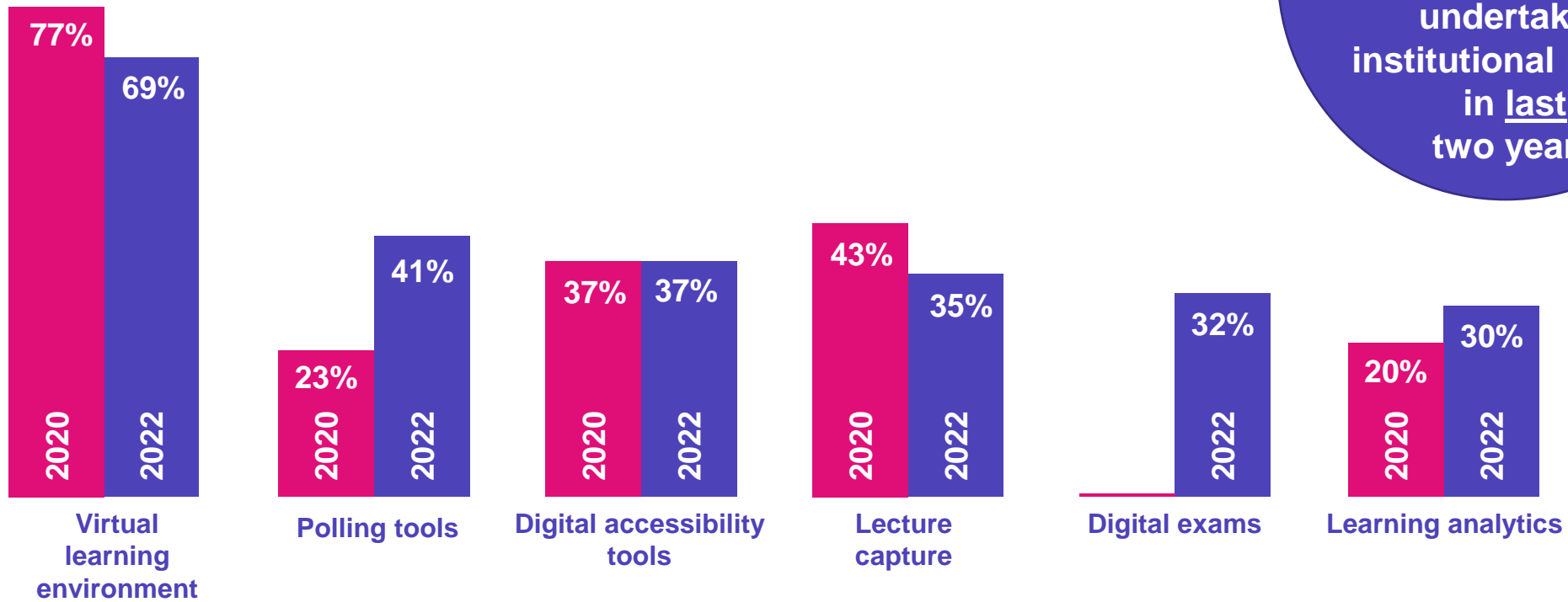
Topic 1: TEL Reviews



Photo by [Markus Winkler](#) on [Unsplash](#)

Review of institutional TEL Tools

71%
Institutions have undertaken institutional review in last two years

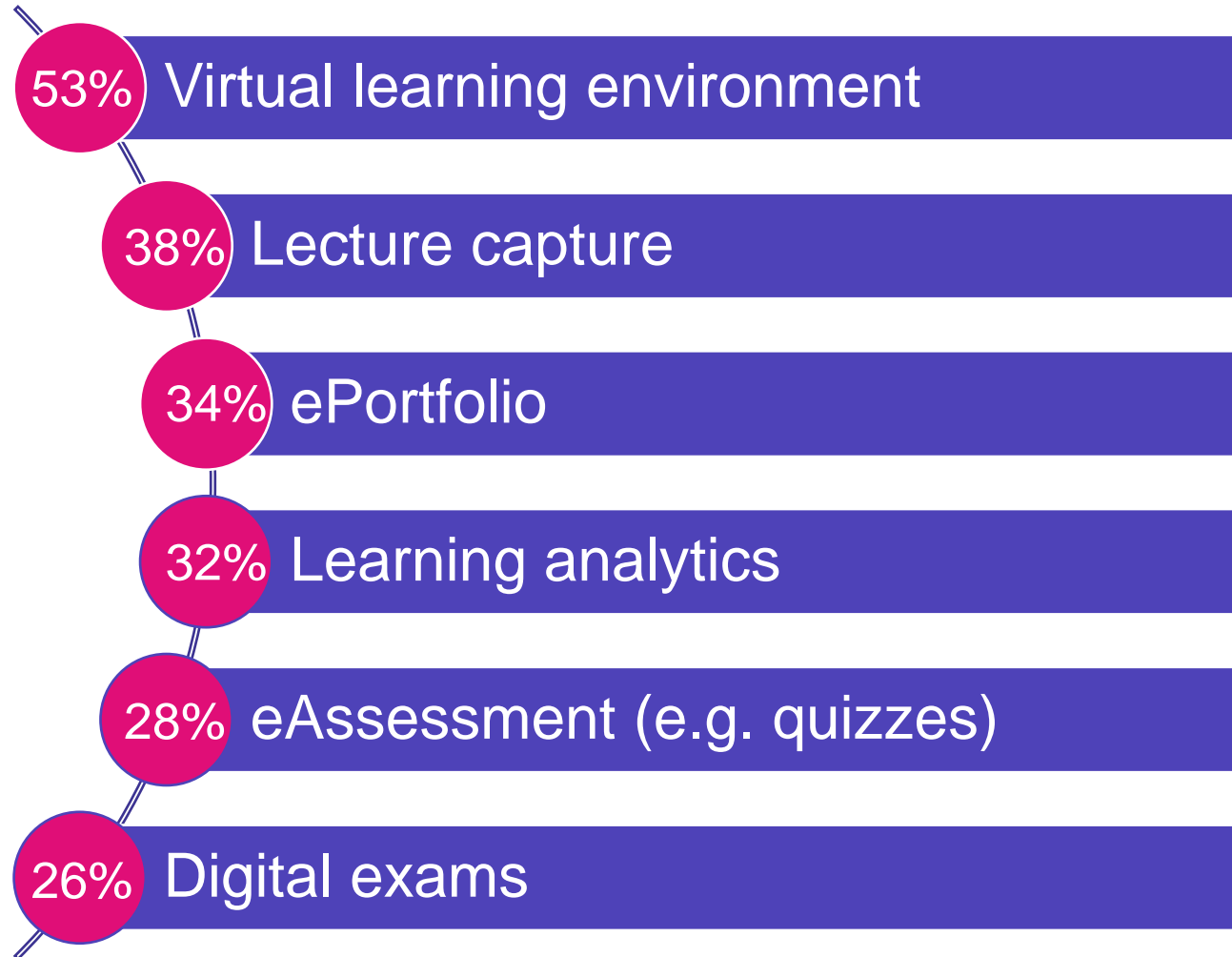


Top six tools reviewed in 2022 compared with 2020 data

Plans to review institutional TEL tools

70%

Institutions are undertaking review in next two years



Top six tools to be reviewed in the next two years

UCISA VLE review toolkit



Envisioning

Specifying

Procuring

Implementing

Delivering the benefits

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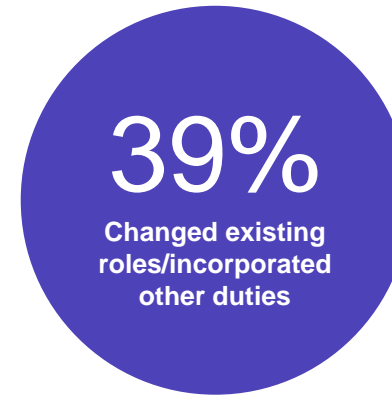
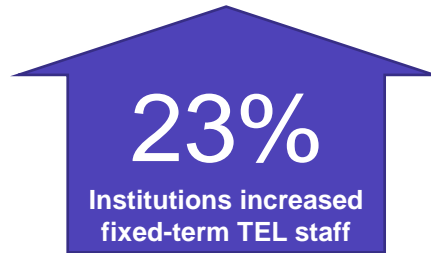
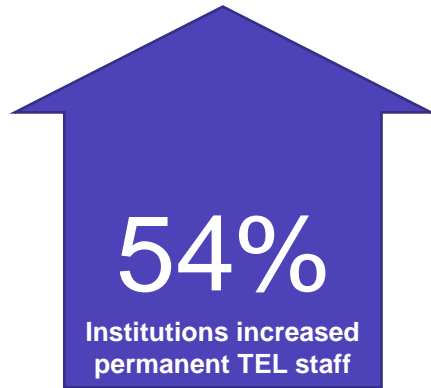
Topic 2: TEL Staffing



Photo by [fauxels](#)

Staffing levels continue to change

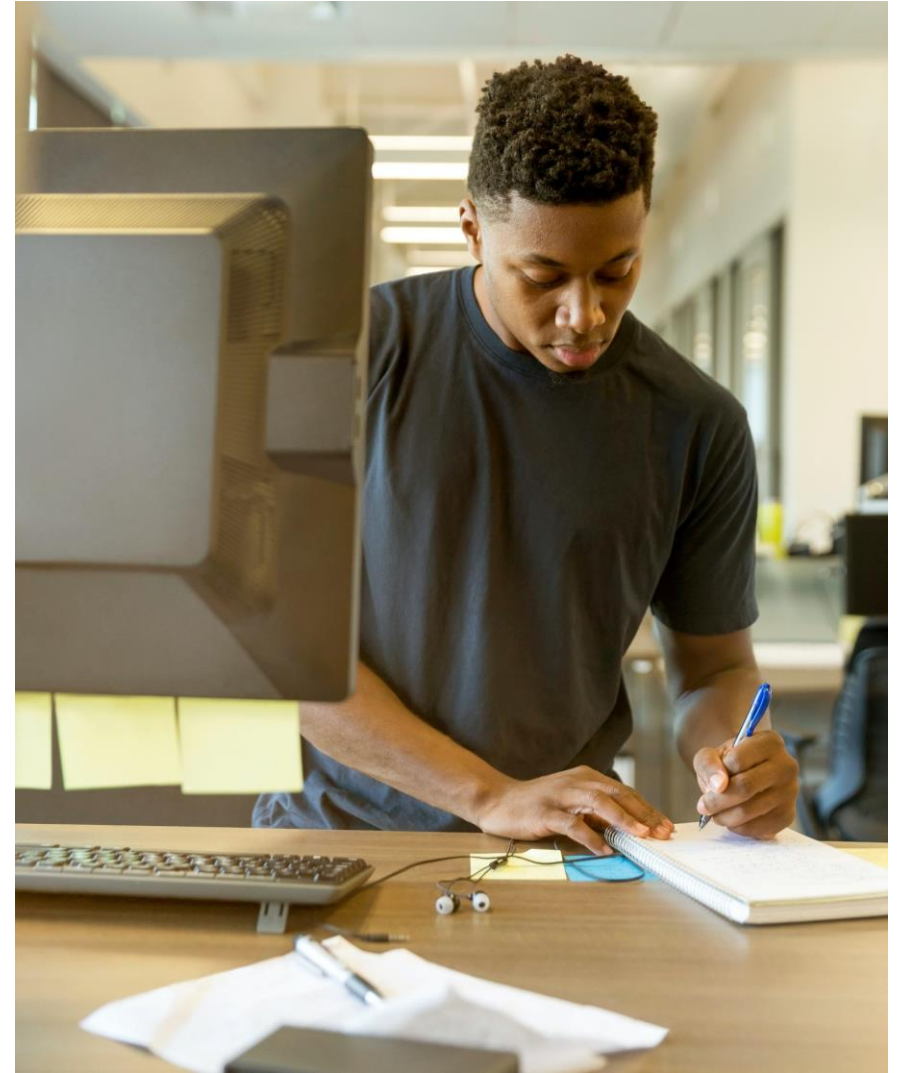
In last two years:



In the near future:

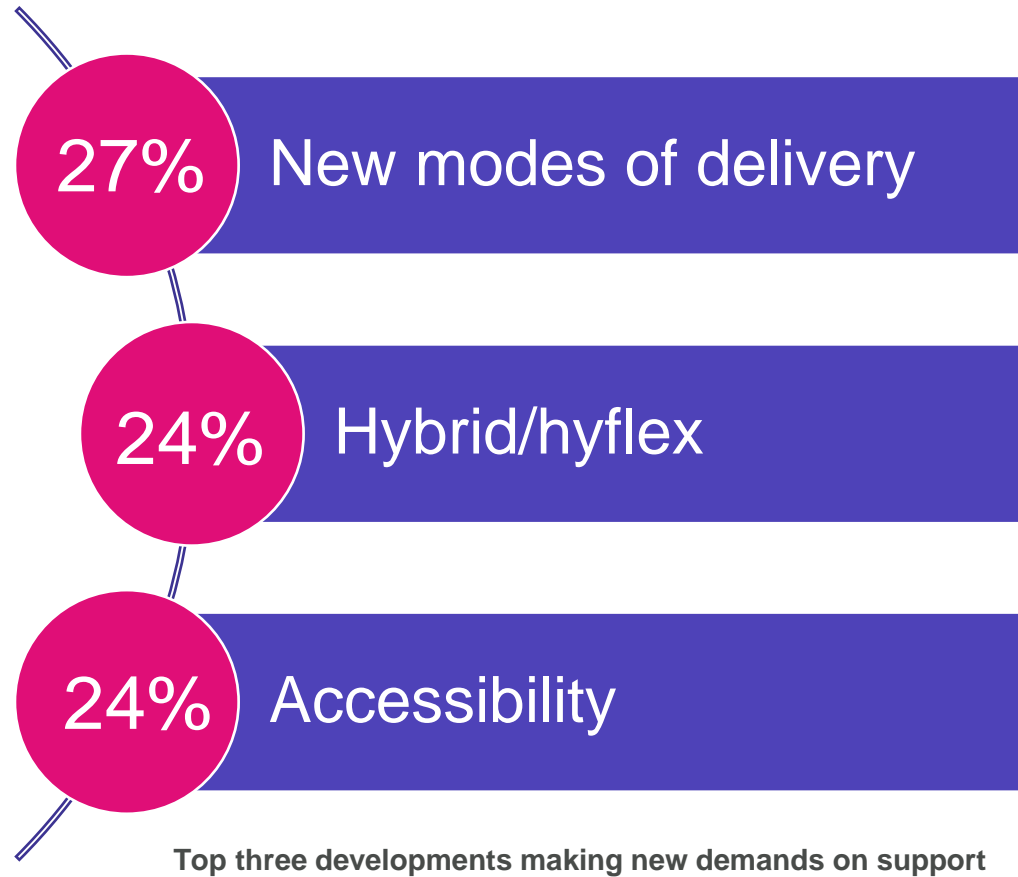


Topic 3: New demands



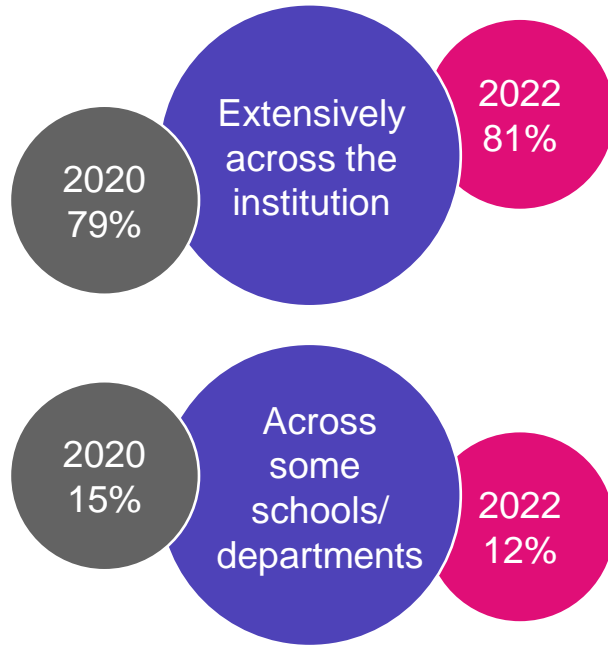
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Developments making new demands on support

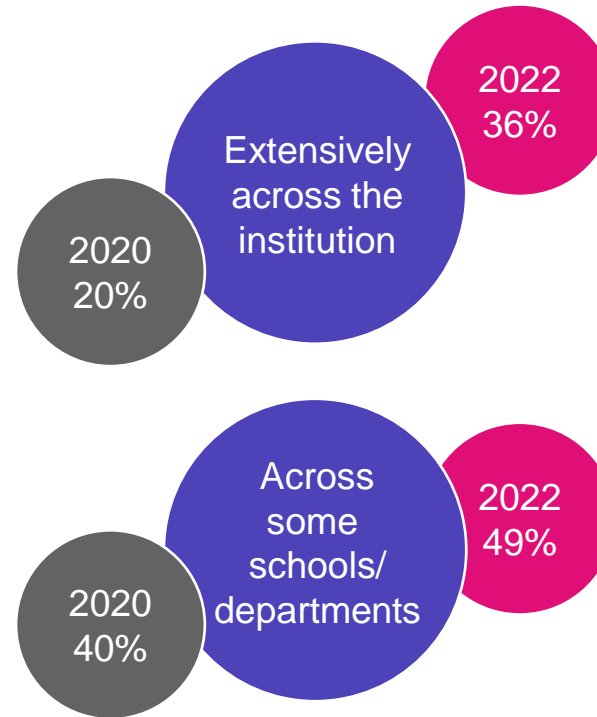


Course delivery – blended learning

Blended learning (lecture notes & supplementary resources)

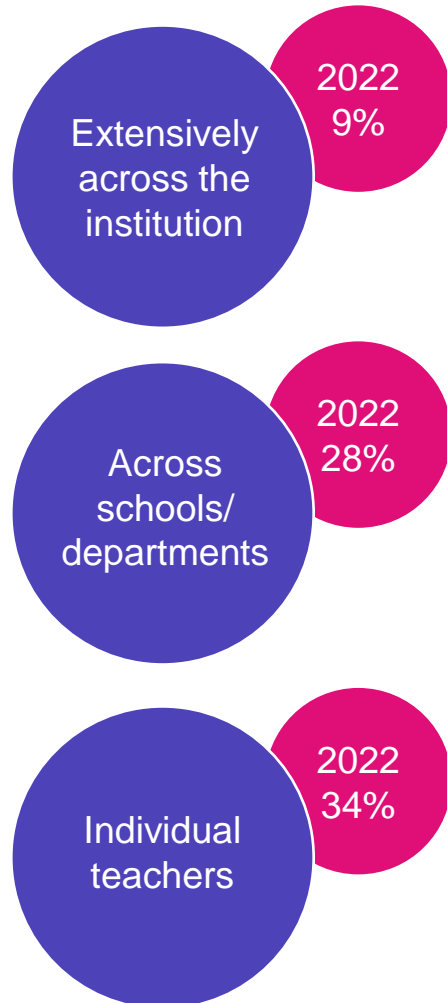


Blended learning (active learning)

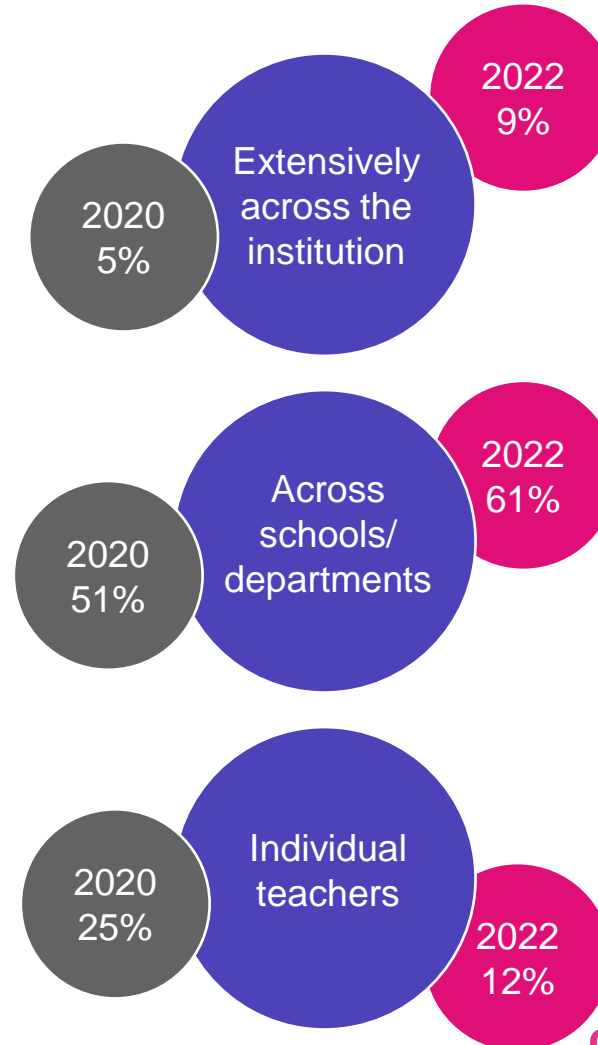


Course delivery – hybrid/hyflex and fully online

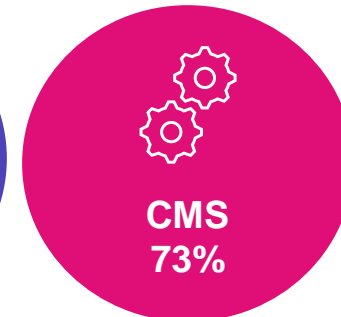
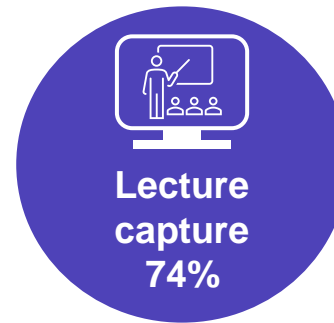
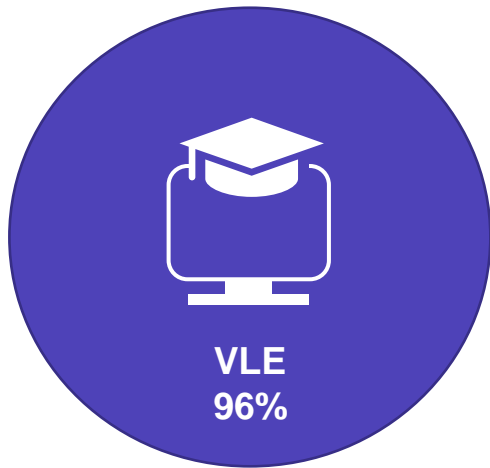
Hybrid/HyFlex delivery:



Fully online delivery:



TEL Toolkit 2022



Percentage of institutions where these tools are used in 50% or more of their courses (Top 6 of 10 tools)

Any questions?



Discussion – in groups

Table 1 – TEL Reviews

Table 2 – TEL staffing

Table 3 – New demands
on support

Table 4 – Wildcard

Discussion : TEL reviews

- Do you have a review policy?
When are they undertaken?
Periodic reviews?
- How has the pandemic changed your approach to TEL reviews?
- Have your reviews become more homogeneous (i.e. reconciling multiple platforms to institutional level) or more heterogenous (i.e. new autonomy at faculty/school/dept level)?



Discussion : TEL staffing

- Have the types of roles in your team changed? If so, how?
- What new roles do you envisage for your team?
- Have there been any challenges connected to the increase in staff?
- Has the remit of your team changed?



Discussion : New demands on support

- What changes has your institution made to the teaching model?
- How have you been responding to the accessibility legislation?
- How has the centrally-supported expansion of TEL tools impacted the support provided?



Discussion: Wildcard

- Any other topic of interest!



Further information

- Full survey results are available on the [UCISA website](#).
- Keep in touch via Twitter [@UCISA_DEG](#) or Jiscmail [UCISA-DEG](#)
- Any questions, please contact Julie Voce – Julie.voce@city.ac.uk