



*It's not just about the amount,
but also about the style.*

BencHEIT Survey and Analysis

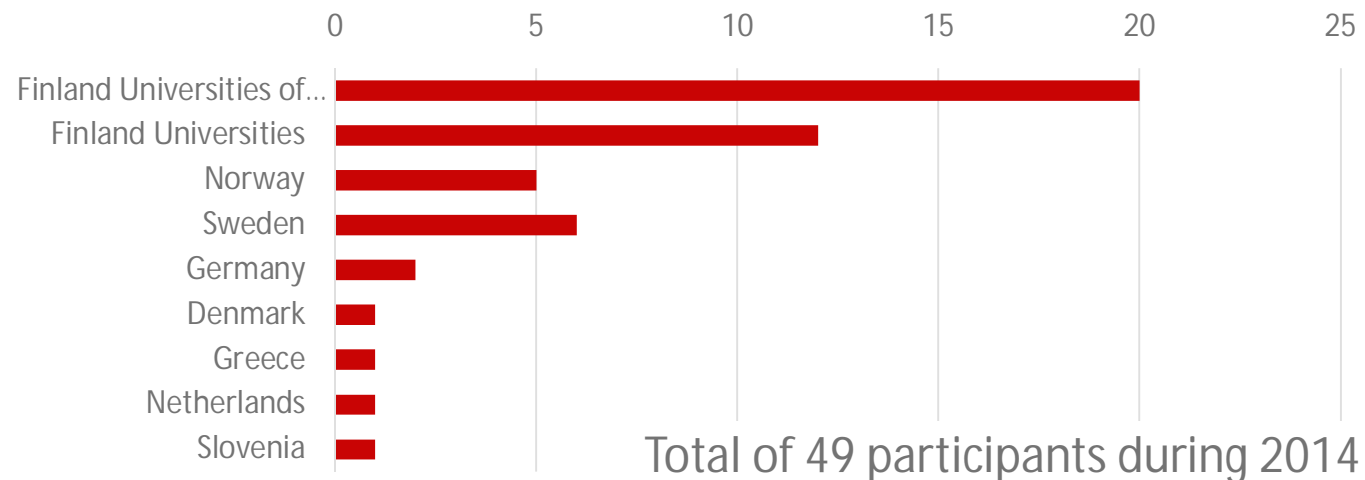
International IT benchmarking since 2010



BencHEIT Survey / Background on the survey

What?

- A survey on IT costs and volumes of higher education institutes in Europe.
- Voluntary and free of charge participation.
- Invented, developed and managed by CIOs (within EUNIS community)



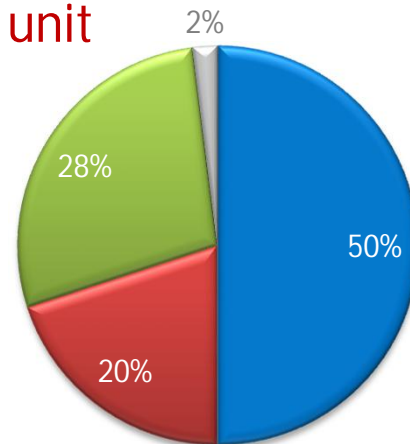
Why?

BencHEIT Survey / To know my organization

- To understand the institute's IT cost structure
 - By organizational group: centralized IT, faculties, other centralized units (e.g. library, finance)
 - By services: e.g. networking, teaching, audio visual
 - By accounts

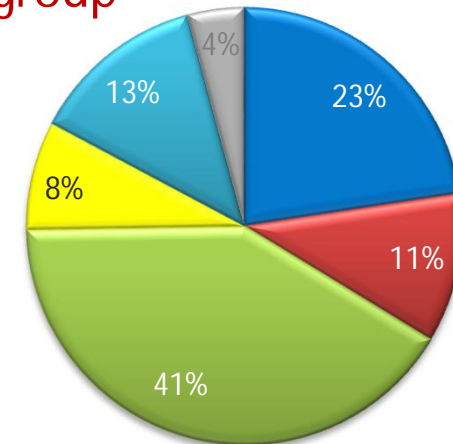
By organizational unit

- Centralized IT-costs
- IT costs in other central units
- IT costs in academic units
- Unspecified organizational unit



By account group

- Hardware
- Software
- Staff
- Facilities
- Outsourcing
- Unspecified

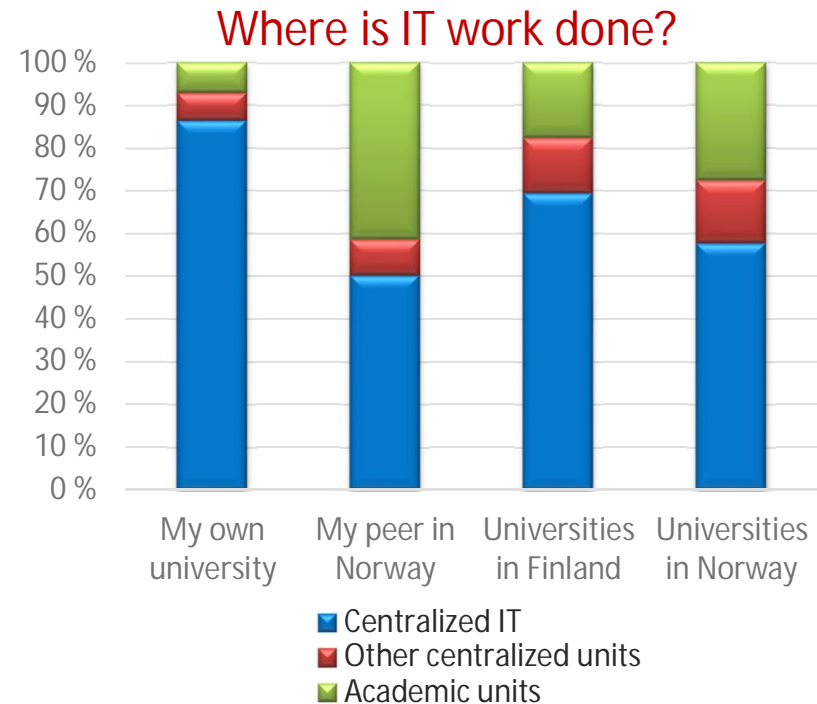
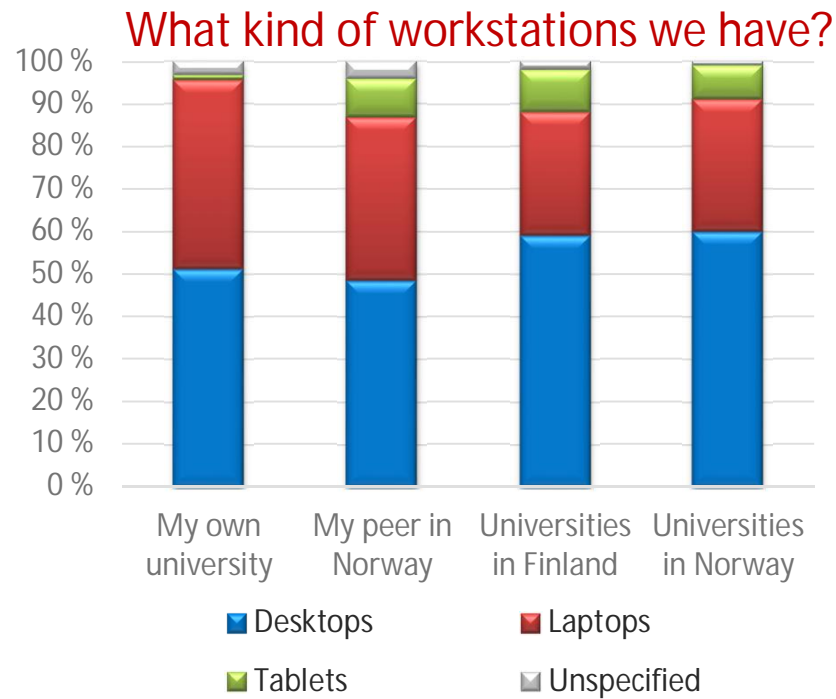


Data from BM2014

Why?

BencHEIT Survey / Us and them

- To compare institute and its IT against peers within country and abroad



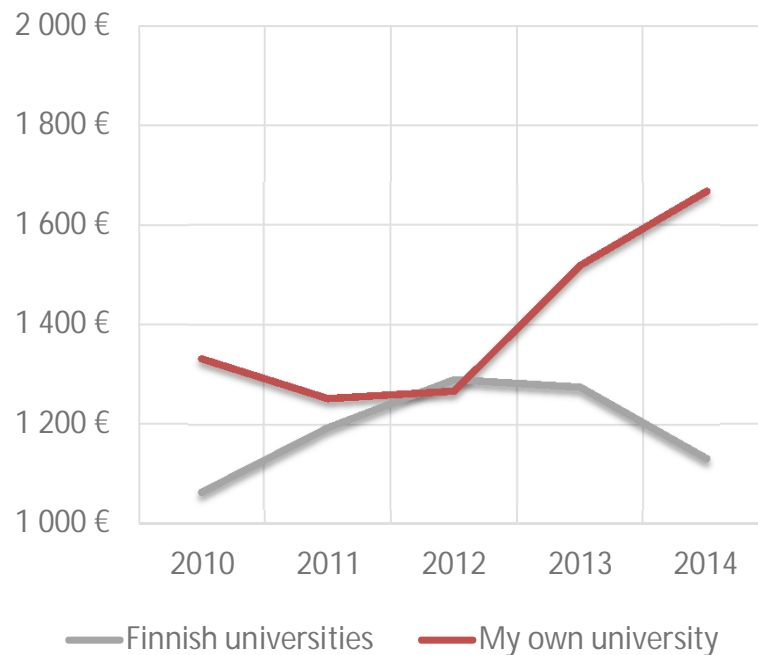
Data from BM2014

Why?

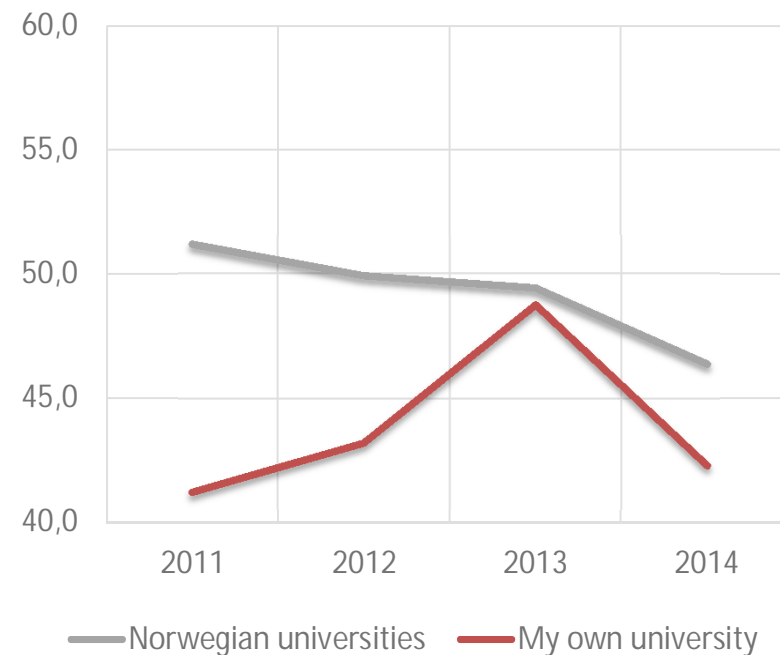
BencHEIT Survey / Historical trends

- To compare current situation to previous years

IT costs per student FTE



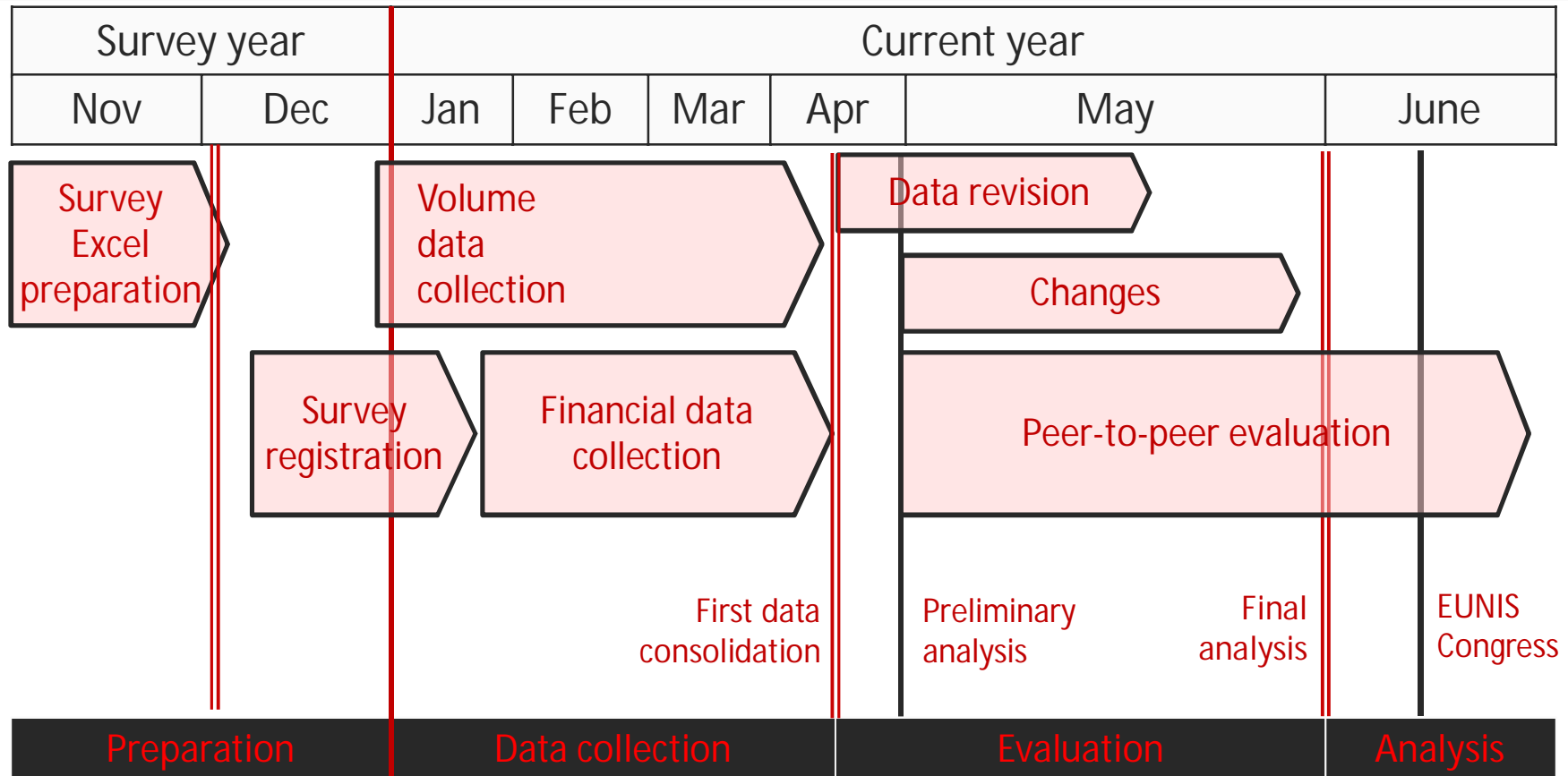
Number of IT people / 1000 Staff members



Data from BM2014

When?

BencHEIT Survey / The yearly schedule





BM2014 – Survey / Participating organisations

- Aalto University (FI)
- Abo Akademi University (FI)
- Arcada University of Applied Sciences (FI)
- Aristotle University of Thessaloniki (GR)
- Diaconia University of Applied Sciences (FI)
- Ernst-Abbe-Fachhochschule Jena - University of Applied Sciences (DE)
- Fontys University of Applied Sciences (NL)
- HAAGA-HELIA University of Applied Science (FI)
- HAMK University of Applied Sciences (FI)
- Helsinki Metropolia University of Applied Sciences (FI)
- Jyväskylä University of Applied Sciences (FI)
- Kajaani University of Applied Sciences (FI)
- Karelia University of Applied Sciences (FI)
- Lahti University of Applied Sciences (FI)
- Lapland University of Applied Sciences (FI)
- Lappeenranta University of Technology (FI)
- Laurea University of Applied Sciences (FI)
- Linköping University (SE)
- Luleå University of Technology (SE)
- Norwegian University of Science and Technology (NO)
- Oulu University of Applied Sciences (FI)
- Royal Institute of Technology (SE)
- Saimaa University of Applied Science (FI)
- Satakunta University of Applied Sciences (FI)
- Savonia University of Applied Sciences (FI)
- Seinäjoki University of Applied Sciences (FI)
- South-Eastern Finland University of Applied Sciences Ltd (FI)
- Stockholm University (SE)
- Tampere University of Applied Sciences (FI)
- Tampere University of Technology (FI)
- Turku University of Applied Sciences (FI)
- University of Bergen (NO)
- University of Eastern Finland (FI)
- University of Fine Arts Helsinki (FI)
- University of Gothenburg (SE)
- University of Helsinki (FI)
- University of Jyväskylä (FI)
- University of Lapland (FI)
- University of Ljubljana (SI)
- University of Münster (DE)
- University of Oslo (NO)
- University of Southern Denmark (DK)
- University of Stavanger (NO)
- University of Tampere (FI)
- University of Tromsø - The Arctic University of Norway (NO)
- University of Turku (FI)
- University of Vaasa (FI)
- Uppsala University (SE)
- Vaasan Ammattikorkeakoulu, University of Applied Sciences (FI)



BencHEIT Survey à **Know your numbers!**

Thank you!

bencheit@eunis.org