

Opening the Gates

The consequences of the democratization of IT for education



<https://beeldbank.rws.nl> Rijkswaterstaat

EUNIS-Rectors 2012, May 24-26, Prague
Dr. L.A. Plugge, Scientific Technical Council, SURF



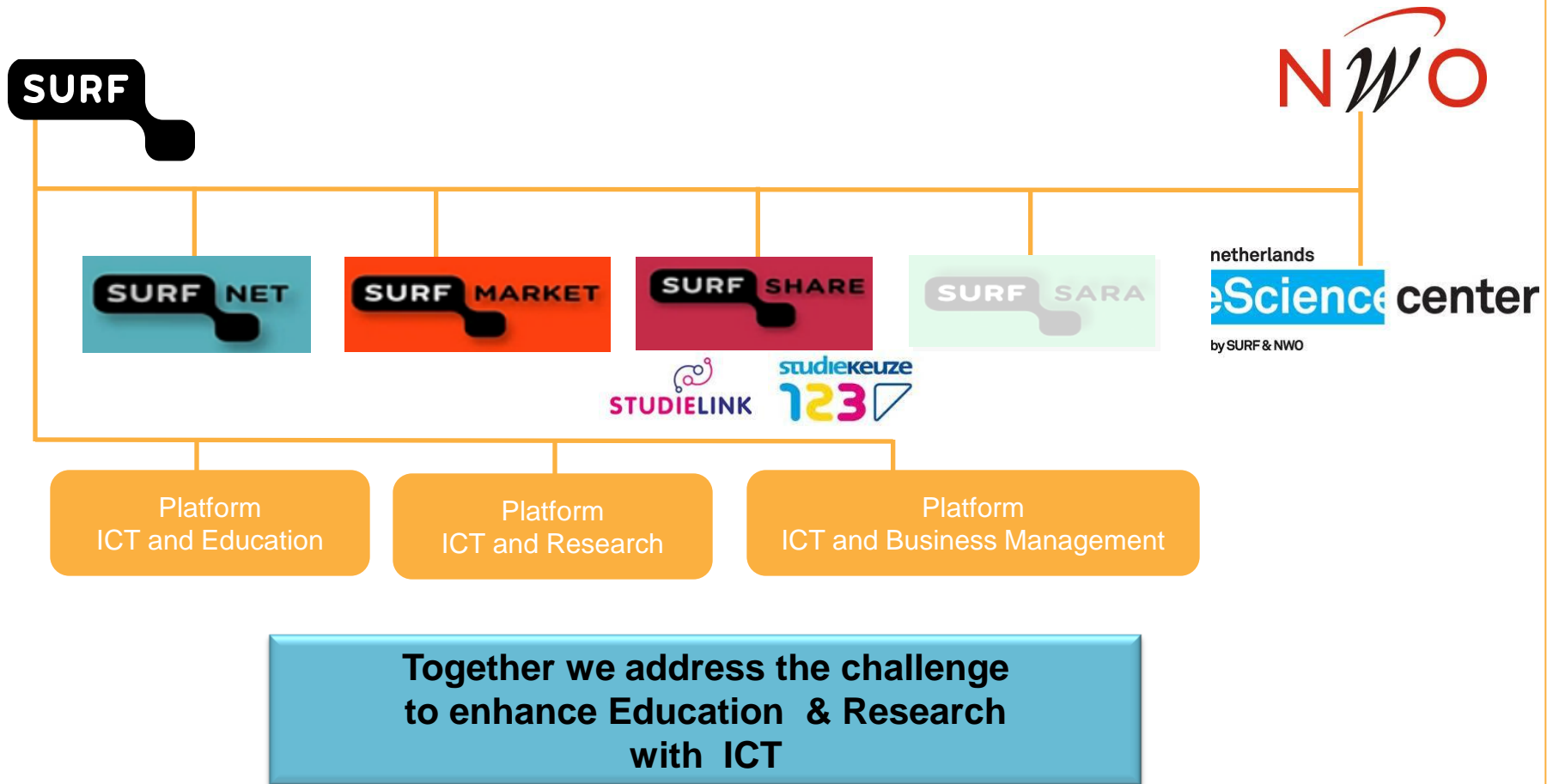
What is SURF?

Initiator and incubator of innovation in (public) higher education and research in The Netherlands.

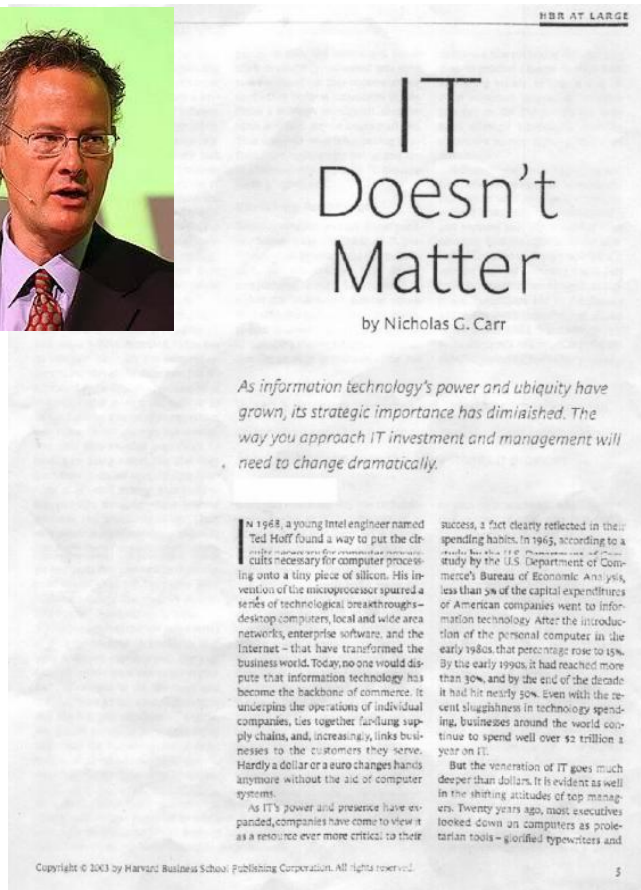
It unites

- 14 research universities;
- 40 universities of applied sciences;
- 8 academic medical centers;
- 7 education & research institutions.

SURF activities, since 1987



So, what are these challenges?



May 2003



January 2009

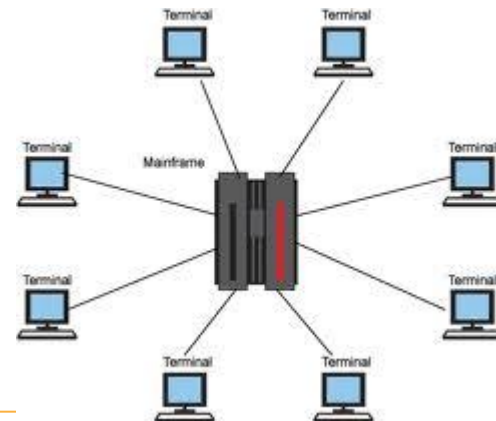
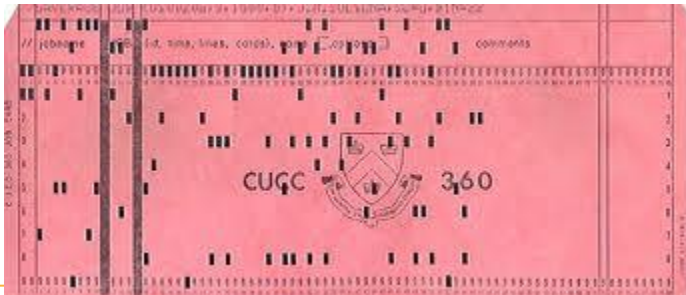
Only recently, IT was for the happy, nerdy few



IBM System/360, 1964
64K memory
>\$133,000

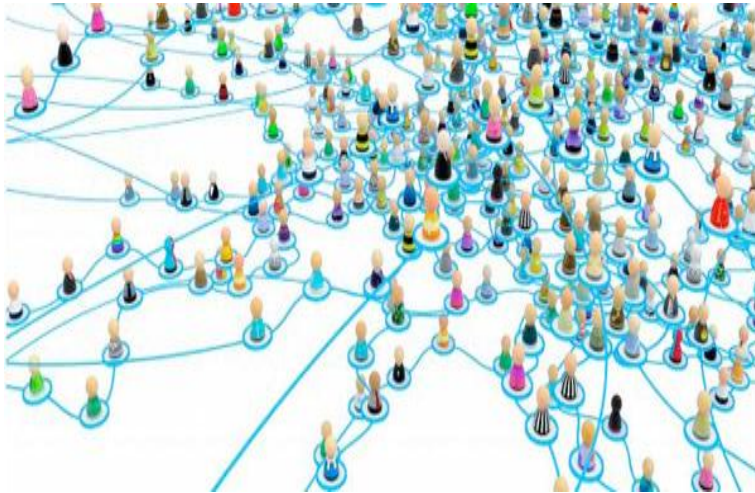


Data terminals in the 70's



Now, IT is for (almost) everyone, everywhere, anytime

We went from isolation to connected



Applications are everywhere



Information is everywhere



We get our services anywhere from the cloud



But not from our institution

Top 10 Learning Tools 2011

Rank	Application
1	Twitter (Microblogging tool)
2	YouTube (Video sharing site)
3	Google Docs (Office productivity software)
4	Blackboard (Learning management system)
5	Canvas LMS (Learning management system)
6	FutureLearn (Social learning platform)
7	Prezi (Presentation software)
8	Moodle (Course management system)
9	Slideshare (Presentation sharing site)
10	(Edu)Glogster (Interactive poster tool)

All but one offered (for free) through the cloud
and
only two made for education

Centre for Learning &
Performance Technologies
2012

There's a radical shift going on



Microsoft Academic Search

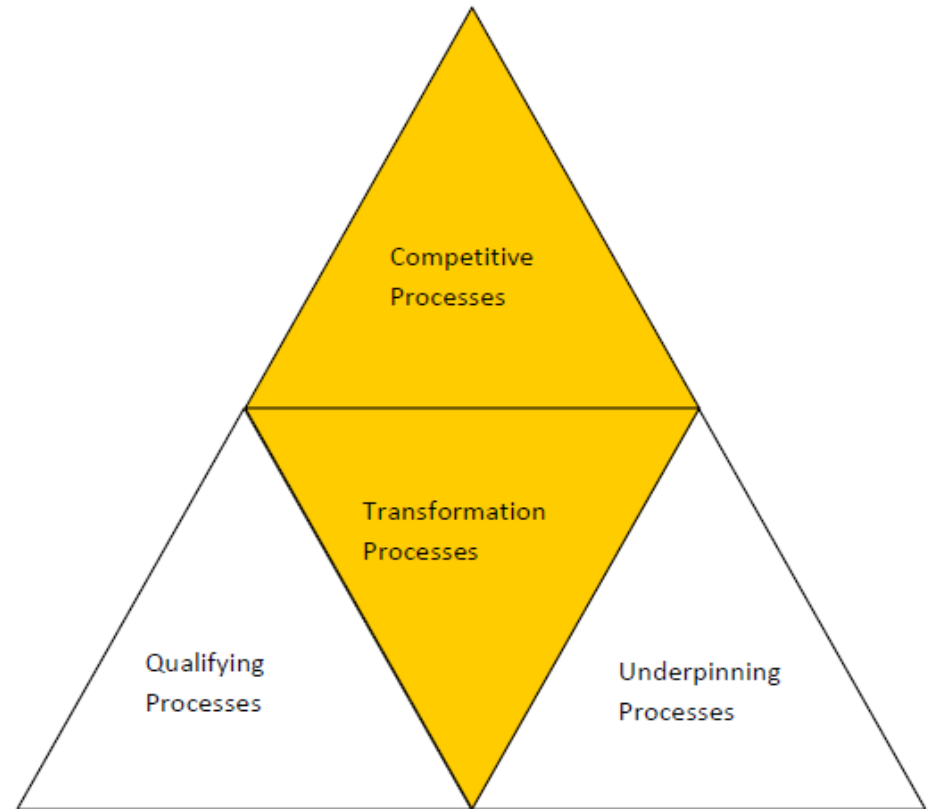
Agriculture

Google scholar



IT matters more than ever – but differently

It is high time to rethink
which services
a higher education
institution
should provide,
why, how and for whom



Edwards, C. & Peppard, J., 1997

'Reinventing the Ivy League'

By Dan Primack, CNN Money, April 3, 2012

Can an online, for-profit university become education's gold standard?

The **Minerva Project** (CEO Ben Nelson)

"the first elite American university launched in a century"

'Not elite cost, but elite criteria for admission'

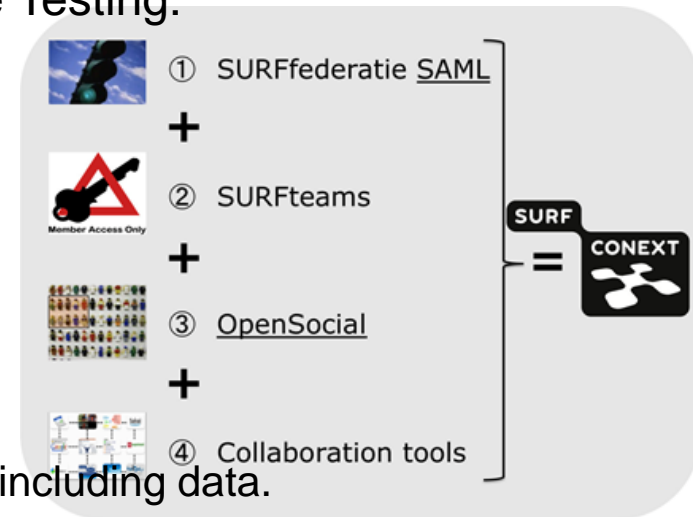
- academically-rigorous admissions criteria;
- online courses with limited class sizes;
- reinvented teaching responsibilities;
- global campuses;
- significantly lower tuition than traditional institutions of higher learning

Will it work?

Maybe, maybe not, but see it as a wakeup call for the rest of us.

Example steps taken by SURF

- SURFfederation:
 - access external information and services with your institution credentials.
- SURFconext:
 - Portal to internal and external services and information;
 - Form teams to collaborate;
 - Access collaboration tools.
- National infrastructure for Digital Online Testing:
 - Sharing test applications;
 - Sharing test item banks;
 - Sharing author tools for testing.
- Developing sourcing strategies:
 - Conditions, agreements, privacy, etc.
- Collaborative Procurement of Services:
 - Document sharing.
- Open Access:
 - Support for Open Access publications, including data.



Remember, they choose with their feet and leave you with underused expensive facilities!

Don't sell ice when people have refrigerators



Open the gates to integrate the outside world.
Reorganize and reprioritize traditional structures, facilities and services.