

We can work it out: Student Systems Partnership at the University of Edinburgh



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Student Systems

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Simon Marsden & Barry Neilson, EUNIS 2015, 10 June 2015

The University of Edinburgh

'Since its foundation more than 400 years ago, the University of Edinburgh has been global in outlook and destined to play an important role in shaping the world in which we live. Through centuries and generations, our core activities of research and teaching have truly made their mark on society - regionally, nationally and internationally - helping to change lives for the better. With our innovation and influence increasingly transcending national boundaries, we can genuinely say that we proud of our past, invigorated by the present and tremendously excited by the future.'

Professor Sir Timothy O'Shea, Principal and Vice-Chancellor

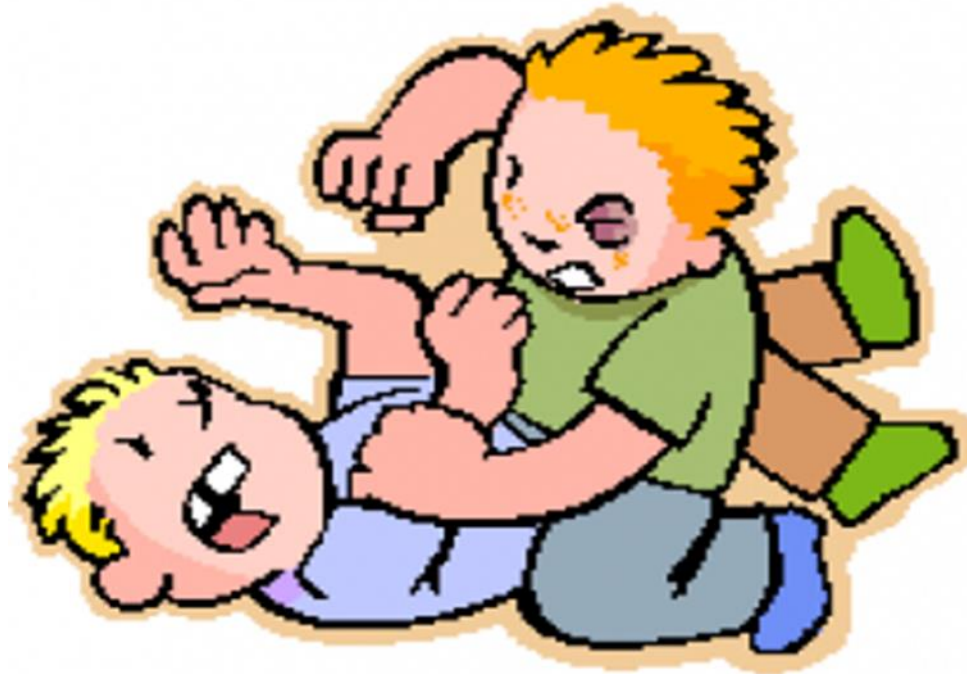


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How we went from this...



To this....



Background

- Significant change project to modernise student administration.
- EUCLID Project 2006.



Project end and aftermath

- Project scope reduced.
- Project closed end 2010.
- Business as usual challenges.



Management Challenge

- Student record needed resource.
- Confidence needed to be restored.
- Structural and cultural changes required.



Phase 1: Partnership born

- Student Systems Partnership
- Responsibilities
- Autonomy
- Co-location
- Methodology



Phase 2: Strategy

- Student Systems Roadmap developed
- Key development and enhancements
- Key stakeholders: students; academic staff; administrative staff; decision makers.



Phase 3: Student Systems

- Leadership
- Service
- Impact
- Place



Phase 4: Embedding

- Reaching potential
- Impact on business
- Sharing good practice
- Cross-boundary working



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TRUE FRIENDS ARE
HARD TO COME BY.



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